

PERIODIC DISCLOSURES
FORM NO. NL 48-DISCLOSURES ON QUANTITATIVE AND QUALITATIVE PARAMETERS OF HEALTH SERVICES RENDERED

Registration No. 141 and Date of Registration with the IRDA-11th December 2008
 CIN No. U66030MH2007PLC173129

Insurer: RAHEJA QBE GENERAL INSURANCE COMPANY LIMITED



Information as at March, 31st 2022

Date: 31st March, 2022

a. Specify whether In-house Claim Settlement or Services rendered by TPA -

Name of the TPA (If services rendered by TPA) - **Paramount TPA**

Validity of agreement with the TPA: **from 02/07/2021 to 01/07/2024**

(Data shall be consolidated at insurer level in case of in-house claim settlements and at the level of concerned TPA in case of services rendered by TPA)

b. Number of policies and lives services in respect of which public disclosures are made:

Description	Individual	Group	Government
Number of policies serviced	1	17	0
Number of lives serviced	1	3766	0

Note: Number of Policies and lives serviced does not include the count where insurer is follower

c. Information with regard to the geographical area in which services are rendered by the TPAs/Insurer

Name of the State	Name of the Districts
Geographical area wise data Attached-Annexure B	

d. Data of number of claims processed:

i.	Outstanding number of claims at the beginning of the year	0
ii.	Number of claims received during the year	181
iii.	Number of claims paid during the year (specify % also in brackets)	147(91%)
iv.	Number of claims repudiated during the year (specify % also in brackets)	14(9%)
v.	Number of claims outstanding at the end of the year	20

Note: Number of Claims does not include the count where insurer is follower

e. Turn Around Time (TAT) for cashless claims (in respect of number of claims):

S. No.	Description	Individual Policies (in %)		Group Policies (in %)	
		TAT for pre-auth**	TAT for discharge***	TAT for pre-auth**	TAT for discharge***
1	Within <1 hour	0	0	72%	81%
2	Within 1-2 hours	0	0	22%	11%
3	Within 2-6 hours	0	0	6%	9%
4	Within 6-12 hours	0	0	0%	0%
5	Within 12-24 hours	0	0	0%	0%
6	>24 hours	0	0	0%	0%
	Total	0	0	100%	100%

Percentage to be calculated on total of the respective column.

** reckoned from the time last necessary document is received by insurer / TPA (whichever is earlier) and till final pre-auth is issued to the hospitals

*** reckoned as final discharge summary sent to hospital from the time discharge bill is received by TPA

f. Turn Around Time in case of payment / repudiation of claims:

Description (to be reckoned from the date of receipt of last necessary document)	Individual		Group		Government		Total	
	No. of Claims	Percentage	No. of Claims	Percentage	No. of Claims	Percentage	No. of Claims	Percentage
Within 1 month	0	0	155	98.73%	0	0	155	98.73%
Between 1-3 months	0	0	1	0.64%	0	0	1	0.64%
Between 3 to 6 months	0	0	1	0.64%	0	0	1	0.64%
More than 6 months	0	0	0	0.00%	0	0	0	0.00%
Total	0	0	157	100.00%	0	0	157	100.00%

Percentage shall be calculated on total of the respective column

g. Data of grievances received against the TPA:

S. No.	Description	Number of Grievances
1	Grievances outstanding at the beginning of year	0
2	Grievances received during the year	0
3	Grievances resolved during the year	0
4	Grievances outstanding at the end of the year	0

Refer Health TPA Regulations , as amended from time to time

PERIODIC DISCLOSURES			
FORM NO. NL 48-DISCLOSURES ON QUANTITATIVE AND QUALITATIVE PARAMETERS OF HEALTH SERVICES RENDERED			
Registration No. 11 and Date of Registration with the IRDA - 11th December 2009			
Insurer: RAHEJA QBE GENERAL INSURANCE COMPANY LIMITED			
CIN No. U66030MH2007PLC173129			
RAHEJA QBE			
Information as at March,31st 2022		Date: 31st March, 2022	
Medi Assist Insurance TPA Private Limited:		Annexure B	
State	City	Count	TPA
Andaman And Nicobar	Total	1	Paramount TPA
	Port Blair	1	Paramount TPA
Andhra Pradesh	Total	476	Paramount TPA
	Amalapuram	2	Paramount TPA
	Ashtapuri	12	Paramount TPA
	Bhimavaram	7	Paramount TPA
	Chikakurupet	1	Paramount TPA
	Chittoor	6	Paramount TPA
	East Godavari	5	Paramount TPA
	Eluru	5	Paramount TPA
	Guntur	74	Paramount TPA
	Kadapa	13	Paramount TPA
	Kakinada	13	Paramount TPA
	Komanduri	1	Paramount TPA
	Krishna	6	Paramount TPA
	Kumbot	23	Paramount TPA
	Machilipatnam	3	Paramount TPA
	Madanapalle	3	Paramount TPA
	Nandyl	5	Paramount TPA
	Nellore	33	Paramount TPA
	Ongole	24	Paramount TPA
	Prokum	3	Paramount TPA
	Proddatur	12	Paramount TPA
	Rajahmundry	21	Paramount TPA
	Srikakulam	9	Paramount TPA
	Tirupati	18	Paramount TPA
	Vijayawada	66	Paramount TPA
	Vishakhapatnam	62	Paramount TPA
	Vizianagaram	14	Paramount TPA
	West Godavari	15	Paramount TPA
Assam	Total	58	Paramount TPA
	Dibrugarh	12	Paramount TPA
	Gowahati	32	Paramount TPA
	Jorhat	5	Paramount TPA
	Kamrup	1	Paramount TPA
	Lakhimpur	1	Paramount TPA
	Litkor	1	Paramount TPA
	Sivasagar	1	Paramount TPA
	Tinsukia	5	Paramount TPA
	Total	133	Paramount TPA
Bihar	Araria	1	Paramount TPA
	Berhampur	1	Paramount TPA
	Bhagalpur	8	Paramount TPA
	Bhagatpur	3	Paramount TPA
	Bhupur	1	Paramount TPA
	Chapra	2	Paramount TPA
	Chhapra	1	Paramount TPA
	Darbhanga	5	Paramount TPA
	East Champaran	2	Paramount TPA
	Gaya	3	Paramount TPA
	Hajipur	2	Paramount TPA
	Jamui	1	Paramount TPA
	Kaimur	1	Paramount TPA
	Katihar	2	Paramount TPA
	Khagaria	1	Paramount TPA
	Machhapur	1	Paramount TPA
	Madhubani	1	Paramount TPA
	Muzaffarpur	11	Paramount TPA
	Patna	79	Paramount TPA
	Purnea	3	Paramount TPA
	Rohas	1	Paramount TPA
	Saran	1	Paramount TPA
	Samastipur	1	Paramount TPA
	Siwan	1	Paramount TPA
	Vaishali	1	Paramount TPA
	Total	78	Paramount TPA
Chattisgarh	Amkhar	3	Paramount TPA
	Bilhal	8	Paramount TPA
	Bilaspur	18	Paramount TPA
	Bhatnagar	4	Paramount TPA
	Durg	2	Paramount TPA
	Korba	3	Paramount TPA
	Rajnagar-1	4	Paramount TPA
	Rajnagar	35	Paramount TPA
	Rajnagar	1	Paramount TPA
	Total	1	Paramount TPA
Dadra And Nagar Haveli	Dadra & Nagar Haveli	1	Paramount TPA
	Total	6	Paramount TPA
Daman And Diu	Daman	1	Paramount TPA
	Diu	1	Paramount TPA
Delhi	Total	324	Paramount TPA
	Delhi	86	Paramount TPA
	New Delhi	238	Paramount TPA
	Total	23	Paramount TPA
Goa	Bentley	2	Paramount TPA
	Goa	1	Paramount TPA
	Madgaon	2	Paramount TPA
	Margao	2	Paramount TPA
	Margao	5	Paramount TPA
	Patil	5	Paramount TPA
	Panaji	1	Paramount TPA
	Ponda	3	Paramount TPA
Gujarat	Vasco Da Gama	2	Paramount TPA
	Total	887	Paramount TPA
	Ahmedabad	309	Paramount TPA
	Anand	14	Paramount TPA
	Anjar	4	Paramount TPA
	Amliachwar	14	Paramount TPA
	Bharuch	26	Paramount TPA
	Bhavnagar	14	Paramount TPA
	Bhilai	1	Paramount TPA
	Bhuj	4	Paramount TPA
	Betar	2	Paramount TPA
	Chhota Udaipur	1	Paramount TPA
	Chhili	1	Paramount TPA
	Dahod	1	Paramount TPA
	Deda	1	Paramount TPA
	Dholka	1	Paramount TPA
	Gandhinagar	5	Paramount TPA
	Gandhinagar	17	Paramount TPA
	Godhra	2	Paramount TPA
	Gondal	1	Paramount TPA
	Himmatnagar	7	Paramount TPA
	Jamnagar	11	Paramount TPA
	Jodhpur	4	Paramount TPA
	Kachchh	9	Paramount TPA
	Kadi	6	Paramount TPA
	Katol	6	Paramount TPA
	Khamhat	1	Paramount TPA
	Kheda	1	Paramount TPA
	Kodinar	1	Paramount TPA
	Mandla	3	Paramount TPA
	Mansa	1	Paramount TPA
	Mehsana	16	Paramount TPA
	Modasa	2	Paramount TPA
	Morbi	2	Paramount TPA
	Nadiad	8	Paramount TPA
	Nandari	4	Paramount TPA
	Padra	4	Paramount TPA
	Patanagar	7	Paramount TPA
	Porbandra	1	Paramount TPA
	Ranchmal	2	Paramount TPA
	Ratan	1	Paramount TPA
	Rajkot	27	Paramount TPA
	Sabarkantha	1	Paramount TPA
	Sangli	3	Paramount TPA
	Sidhpur	1	Paramount TPA
	Surendranagar	2	Paramount TPA
	Vadodra	184	Paramount TPA
	Valsad	3	Paramount TPA
	Vapi	12	Paramount TPA
	Veraval	5	Paramount TPA
	Vinodgar	1	Paramount TPA
	Viyas	1	Paramount TPA
Haryana	Total	371	Paramount TPA
	Amkhar	22	Paramount TPA
	Amkhar	6	Paramount TPA
	Bahadurgarh	4	Paramount TPA
	Bahadurgarh	4	Paramount TPA
	Bhiwani	6	Paramount TPA
	Ferozabad	66	Paramount TPA
	Fatehabad	3	Paramount TPA
	Gurgaon	2	Paramount TPA
	Gurgaon	71	Paramount TPA
	Hissar	20	Paramount TPA
	Jagadhari	7	Paramount TPA
	Jhajjar	4	Paramount TPA
	Jind	5	Paramount TPA
	Kaithal	3	Paramount TPA
	Karnal	25	Paramount TPA
	Kosli	12	Paramount TPA
	Mahendragarh	2	Paramount TPA
	Narnaul	4	Paramount TPA
	Patiala	10	Paramount TPA
	Panchkula	11	Paramount TPA
	Parities	28	Paramount TPA
	Rewari	17	Paramount TPA
	Rohini	11	Paramount TPA
	Sonli	7	Paramount TPA
	Sonepat	14	Paramount TPA
	Sonapat	12	Paramount TPA
	Total	18	Paramount TPA
Himachal Pradesh	Baddi	2	Paramount TPA
	Himachal Pradesh	2	Paramount TPA
	Kangra	3	Paramount TPA
	Kullu	2	Paramount TPA
	Nabha	2	Paramount TPA
	Paranagoo	1	Paramount TPA
	Solan	5	Paramount TPA
	Una	1	Paramount TPA
Jammu & Kashmir	Total	32	Paramount TPA

PERIODIC DISCLOSURES
FORM NO. NL 48-DISCLOSURES ON QUANTITATIVE AND QUALITATIVE PARAMETERS OF HEALTH SERVICES RENDERED
Registration No. 141 and Date of Registration with the IRDA-11th December 2008
CIN No. U66030MH2007PLC173129
Insurer: RAHEJA QBE GENERAL INSURANCE COMPANY LIMITED



Information as at March,31st 2022

Date: 31st March, 2022

	Patancheru	1	Paramount TPA
	Ranga Reddy	8	Paramount TPA
	Sangareddy	11	Paramount TPA
	Secunderabad	44	Paramount TPA
	Siddipet	4	Paramount TPA
	Vikarabad	1	Paramount TPA
	Warangal	30	Paramount TPA
Tripura	Total	1	Paramount TPA
	Agarthala	1	Paramount TPA
Uttar Pradesh	Total	472	Paramount TPA
	Agra	24	Paramount TPA
	Akbarpur	1	Paramount TPA
	Aligarh	8	Paramount TPA
	Allahabad	19	Paramount TPA
	Amroha	2	Paramount TPA
	Auraiya	1	Paramount TPA
	Ayodhya	1	Paramount TPA
	Azamgarh	3	Paramount TPA
	Bagpat	4	Paramount TPA
	Balia	1	Paramount TPA
	Banda	1	Paramount TPA
	Barabanki	2	Paramount TPA
	Bareilly	29	Paramount TPA
	Basti	1	Paramount TPA
	Bhadohi	4	Paramount TPA
	Bulandshar	6	Paramount TPA
	Chandauli	1	Paramount TPA
	Dadri	3	Paramount TPA
	Deoria	2	Paramount TPA
	Dhampur	1	Paramount TPA
	Etawah	1	Paramount TPA
	Faizabad	2	Paramount TPA
	Farrukhabad	1	Paramount TPA
	Fatehpur	2	Paramount TPA
	Ferozabad	3	Paramount TPA
	Gajraula	1	Paramount TPA
	Gautam Buddha Nagar	1	Paramount TPA
	Gazipur	1	Paramount TPA
	Ghaziabad	66	Paramount TPA
	Gonda	1	Paramount TPA
	Gorakhpur	10	Paramount TPA
	Greater Noida	12	Paramount TPA
	Hamirpur	1	Paramount TPA
	Hapur	1	Paramount TPA
	Jhansi	6	Paramount TPA
	Kanpur	42	Paramount TPA
	Kaushambi	2	Paramount TPA
	Lucknow	64	Paramount TPA
	Maharajganj	1	Paramount TPA
	Mathura	10	Paramount TPA
	Maunath Bhanjan	2	Paramount TPA
	Meerut	24	Paramount TPA
	Mirzapur	3	Paramount TPA
	Moradabad	10	Paramount TPA
	Muzaffar Nagar	7	Paramount TPA
	Noida	34	Paramount TPA
	Pilibhit	2	Paramount TPA
	Pratapgarh	1	Paramount TPA
	Raibareli	2	Paramount TPA
	Rampur	1	Paramount TPA
	Saharanpur	4	Paramount TPA
	Sant Ravidas Nagar	1	Paramount TPA
	Shamli	1	Paramount TPA
	Sikandrabad	2	Paramount TPA
	Sitapur	1	Paramount TPA
	Sonbhadra	1	Paramount TPA
	Unnao	1	Paramount TPA
	Varanasi	33	Paramount TPA
Uttarakhand	Total	78	Paramount TPA
	Almora	1	Paramount TPA
	Dadri	1	Paramount TPA
	Dehradun	20	Paramount TPA
	Haldwani	15	Paramount TPA
	Haridwar	9	Paramount TPA
	Kashipur	9	Paramount TPA
	Kotdwara	1	Paramount TPA
	Roorkee	4	Paramount TPA
	Rudrapur	12	Paramount TPA
	Udham Singh Nagar	6	Paramount TPA
West Bengal	Total	376	Paramount TPA
	24 Paraganas	13	Paramount TPA
	Asansol	9	Paramount TPA
	Bankura	7	Paramount TPA
	Berhampore	4	Paramount TPA
	Birbhum	6	Paramount TPA
	Burdwan	15	Paramount TPA
	Coochbehra	3	Paramount TPA
	Darjeeling	1	Paramount TPA
	Durgapur	15	Paramount TPA
	Haldia	4	Paramount TPA
	Hoogly	23	Paramount TPA
	Howrah	13	Paramount TPA
	Jalpaiguri	2	Paramount TPA
	Kalyani	1	Paramount TPA
	Kharagpur	2	Paramount TPA
	Kolkata	194	Paramount TPA
	Malda	4	Paramount TPA
	Medinipur	10	Paramount TPA
	Midnapur	8	Paramount TPA
	Murshidabad	5	Paramount TPA
	Nadia	9	Paramount TPA
	Paschim Medinipur	6	Paramount TPA
	Purulia	1	Paramount TPA
	Raiganj	1	Paramount TPA
	Raniganj	1	Paramount TPA
	Siliguri	16	Paramount TPA
	Tamluk	3	Paramount TPA
Grand Total	Grand Total	9014	Paramount TPA